

C TERMS & CONDTIONS

- ✓ I declare that the information given is true and accurate to the best of my knowledge and I have not wilfully suppressed any information.
- ✓ The information requested on this form is essential to investigate the complaint/appeal. You have the right to provide as much or as little information, however the Pioneer International College can only decide based on the information and supporting documents provided.
- ✓ All complaints and appeals will be treated confidentially.
- ✓ The collection, access, storage, use and disclosure of any information you provide College is governed by the Privacy Act. The college may disclose information about you to The Department of Home Affairs, and/or other Agencies authorised to receive this information.
- ✓ I authorise Pioneer International College to make any enquiries necessary to verify my complaint/appeal in relation to any of the information provided.
- ✓ I declare that the information I have provided is true in every detail. I understand that if I give false and/ or misleading information (including providing false or forged documentation), my complaint/appeal may be refused, and the matter be referred to external agencies.

Student Signature		Date	
--------------------------	--	-------------	--



OFFICE USE ONLY	
Received By	Date: _____
Signature	
Expected resolution date	