

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

No occupational licensing, certification or specific legislative requirements apply to this qualification at the time of publication.

#### **Course Length**

Pioneer International College will deliver the 33 units of the SIT50422 Diploma of Hospitality Management over 26 weeks.

### **Delivery Mode**

All training is delivered by face-to-face contact in classrooms on the Pioneer International College Campus for 20 hours per week over a period of 26 weeks. The course duration includes 22 weeks of full-time study and 4 weeks of holidays and breaks, including public holidays.

The delivery of this course is based on the principles of adult learning; participants will be given the opportunity to develop their knowledge and practice their skills by participating in all or some of the following delivery methods: face-to-face, structured, self-paced learning and online research.

#### **Assessments**

The official Training Package of this qualification provides assessment guidelines and competency standards for all the unit assessments and competency to be conducted.

Students will be required to complete a range of assessments such as, multiple choice questions, short answer questions, case studies, case scenarios, reports, project work, portfolios and role play activities.

For students to acquire the SIT50422 Diploma of Hospitality Management qualification, students must have successfully completed 5 units (listed below) to complete this qualification which can be done after successfully completing Certificate IV in Kitchen Management from Pioneer International College.

#### **Course Structure**

Unit Code	Unit Title
SITXCCS015	Enhance Customer Service Experience
SITXCCS016	Develop and manage quality customer service practices
SITXFIN010	Prepare and monitor budget
SITXGLC002	Identify and manage legal risks and comply with law
SITXMGT005	Establish and conduct business relationships

Students may apply for an exemption for units if they can successfully demonstrate competency. For further details please refer to Pioneer International College's Recognition of Prior Learning and Credit Transfer Policy and Procedure.

#### **Academic Requirements**

To enter this qualification, applicants must have successfully completed Certificate IV of Kitchen Management from Pioneer International College.

### **English Requirements**

Pioneer International College accepts the following English language tests – International English Language Testing System (IELTS), TOEFL, iBT, Pearson Test of English (PTE) Academic, Cambridge English: Advanced (CAE) and TOEFL PBT.

- IELTSOverall score 6
- TOEFL
  - 60
- PTE
  - 46



### **Age Requirements**

All students must be 18 years old or above.

## **Language, Literacy & Numeracy Test**

Students undertaking this course must possess sound numeracy skills since they will be required to do calculations for some of the units. Through the LLN Test and interview, students will demonstrate that they have the necessary skills to successfully complete the course. Therefore, all students are required to undertake Pioneer International College's LLN test before enrolment to assess their LLN skills. If learners do not meet the English and LLN requirements, learners will be asked to take further Language, literacy, and numeracy training e.g., English Language Intensive Course for Overseas Learners (ELICOS) programs at extra cost to the student (with other providers as Pioneer International College does not offer ELICOS courses). Students might also be required to take a Pre-Training Review Test (PTR Test), which is essentially a self-assessment through which you can tell us a bit about your skills and your personal and professional background.

## **Computer Literacy Requirements**

All learners enrolling into Pioneer International College programs must have basic computer skills. Learners who do not possess basic computing skills will be provided with basic digital support.

### **Overseas Students**

According to the ESOS Act (2000), Overseas Students can pay the full fee of the qualification of the course they are taking upfront if they wanted to but it is not a requirement to pay more than 50 per cent upfront. Flexible payment plans are implemented to cater to individual financial needs.

### **Domestic Full-Fee Paying Students**

For domestic students, Pioneer International College only accepts payment less than AUD\$1,500 from each student prior to commencement of qualification. After the commencement of the qualifications, Pioneer International College may require students to pay additional fees in advanced at any given time. Additional fees are attributed to tuition and other services for students, which does not exceed AUD \$1500.

# **Further Studies**

After achieving SIT50422 Diploma of Hospitality Management, individuals can choose to progress to SIT60322 Advanced Diploma of Hospitality Management...



#### **Campus Location:**

1/60 South Street Granville NSW 2142

#### **Commercial Kitchen Location:**

Suite 203, level 2, 118 Church St, Parramatta, NSW 2150



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**RTO No.** 46184

CRICOS Code: 04246A

